

- If the Junior does not already have a Supporter Number, you can get one through the Family & Friends Section on your account on <https://tickets.mancity.com/> via “Manage my Relationships” and then “Create a Relationship”
 - This will send you an email to complete registration and create a password.
- If the Junior already has a Supporter Number but you are unable to login, you need to ring Supporter Services on 0161 444 1894, opt1, opt2, opt1 or send an email to mancity@mancity.com and let them know you require a login for the Junior:
 - Ask them to add your email address as their contact email address. They may ask you for additional information for the Junior to complete their profile.
 - They will then send a password reset request email for the Junior to the email address you have provided which will expire after one hour.
 - When you receive the email enter the new password and confirm the new password. This can be the same password that you use to log in to your account.

You should now log in as the Junior via <https://profile.mancity.com/SupportersClubs> with the Junior’s Supporter Number and password.

You will get an “Oops” message about logging in with Supporter Number, this is expected – please click on the “Log In With Supporter Number” button and repeat the login information.

You then need to select your Branch from the dropdown menu under Supporters Clubs – this is the same as you did when you renewed.

You will then receive an email saying your (the Junior) application is being reviewed and you will be contacted in due course. Once I’ve reviewed and approved the application you will get a second email saying your (the Junior) application has been approved.